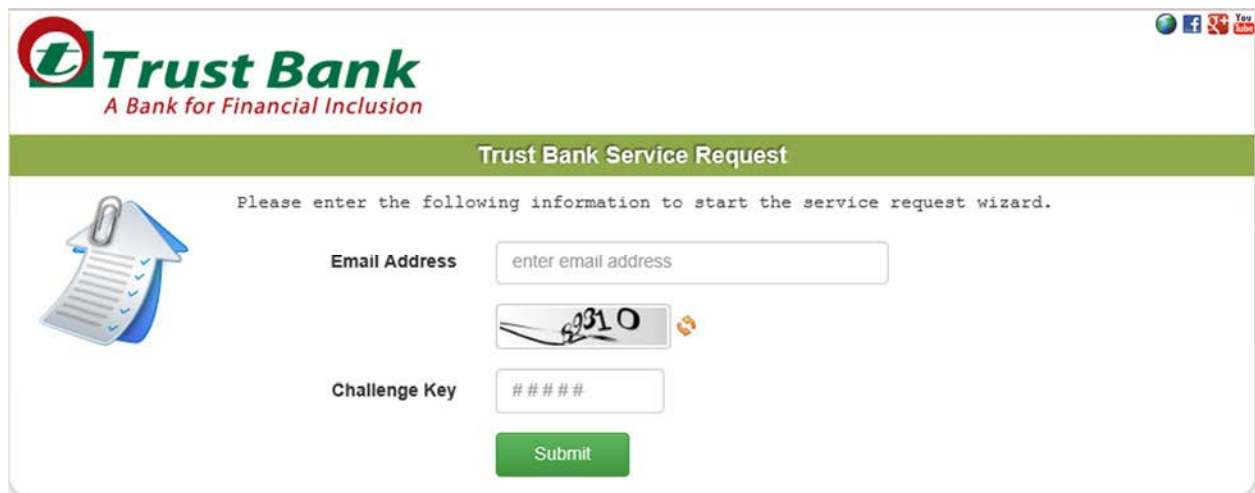


# How to Apply iBanking Service through Trust Bank eService Request Portal

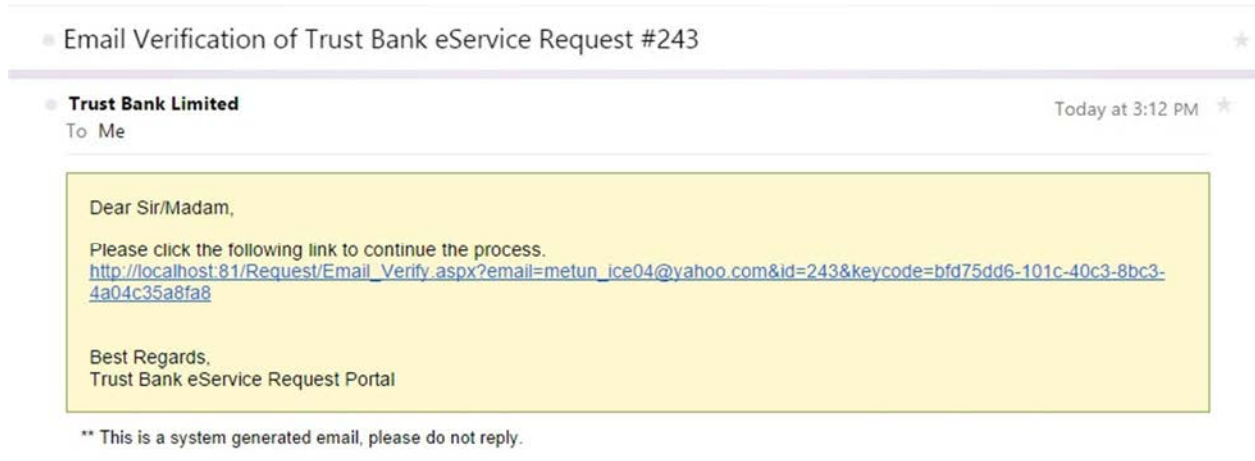
To avail lot of services of Trust Bank Limited including iBanking Service, customers need to apply online through Trust Bank eService Request Portal. These services will not be activated through conventional and/or hand written forms. Please pursue the following steps to use the Trust Bank eService Request Portal.

Step1. Go to <https://ibanking.tblbd.com/Request>

Step1. Fill up the required field (email address, challenge key) and Click on 'Submit' button.



Step2. An Email will be sent to the mentioned Email Address with a Link. Click on the 'Link' within 3 hours after submitting.




Step3. Now Click on "Next " button.



**Trust Bank Service Request**

**Your email address verified.**  
Please click next to proceed.



Step4. Fill up the required field of Service Request Entry Form and Click on Save Information button.




**Service Request Entry Form**

My Personal Information

Email	mejba.rah04@yahoo.com		
Full Name	Mejba	Mejbahur	Rahaman
Mobile Number	+880 0174777778		
Date of Birth	05/06/1986	Sex	Male
Occupation	Service		
Identity	National ID	Number	50171166441
Country	Bangladesh		
Location	Dhaka	Dhaka South	Ramna
Address	202/A, Novatola, Moohbazer, Dhaka.		
Contact Number	0153497778		


Step5: Enter Secret Code that has been sent to the mentioned mobile no and Click on Verify button.

### Mobile Number Verification


 To verify your mobile number, please enter the Secret Code received in your mobile phone as SMS:

**Secret Code:**

Step6: After then Click on Next Step Button.




**Trust Bank**  
A Bank for Financial Inclusion



### eService Request Entry Form

#### My Personal Information

Email	mejba_je04@yahoo.com		
Full Name	Mejba Mejbahur Rahaman		
Mobile Number	+8801747900008 		
Date of Birth	05/06/1986	Sex	Male
Occupation	Seervice		
Identification	National ID: 5017116000001		
Contact Info	Noyatola, Moghbazzar, Dhaka. Dhaka » Dhaka South » Ramna		
Country	Bangladesh		
Contact Number	01534000007		

[Edit Again](#)

Step7: Customer can request for Add Account, Modify Account and Delete Account. Then Click on 'Next Step' button.

Add Account: For adding new Account, Enter Account No, fill up required information and Click on 'Add Account' button.

Modify Account: For Modifying existing tagged account Click on 'Modify' link button, change information if needed, then Click on 'Update Account' button.

Delete Account: For Deleting existing tagged account Click on 'Delete' link button, then Click on 'Delete Account' button.

**Account Linking Request**

**My Personal Information**

<b>Email</b>	<b>tanvir@tblbd.com</b>
<b>Full Name</b>	gfhfg gfhfg fgh fgh
<b>Mobile</b>	+8801713244895

**Account Link for iBanking Service**

Please enter the following information to avail the Trust Bank iBanking service.

<b>Account Number</b>	<input type="text" value="xxxx-xxxxxxxxxx"/>	<input type="checkbox"/> <b>Allow Fund Transfer/Utility Payment</b>
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[Add Account](#)

**Linked Account against above Email No for iBanking Service**

#	Account No	Allow Fund	Transfer limit per Transaction	Utility Limit Per Trans	Daily Transaction Limit	Monthly Transaction Limit	No. of Trans Per Day	No. of Trans Per Month	Request Type	
1	0002-0310210570	<input checked="" type="checkbox"/>	40,000	40,000	100,000	1,000,000	4	100	ADD	<a href="#">Edit</a> <a href="#">Delete</a>

**Fund Transfer is allowed to**

**One Time Password (OTP) for Fund Transaction will go through**

[Next Step](#)

Step8: Customer can show all of his Account list for Service Request . Then Click on 'Submit All Request' button. An Email will be sent Customer mentioned Email Address for taking Print Copy Document. Also Using this link Customer can see his/her Service Request Status.

**Trust Bank eService Request List**
**My Personal Information**

<b>Email</b>	tanvir@tblbd.com
<b>Full Name</b>	gfhfg gfhfg fgh fgh
<b>Mobile</b>	+8801713244895 

**iBanking Service Request Account Number List (Add/Edit)**


#	Account No	Allow Fund	Transfer limit per Trans	Utility Limit Per Trans	Daily Transaction Limit	Monthly Transaction Limit	No. of Trans Per Day	No. of Trans Per Month	Request Type
1	0002-0310210570	<input checked="" type="checkbox"/>	40,000	40,000	100,000	1,000,000	4	100	ADD

Submit All Requests

Step9: Now Click on 'Print' or 'Download as Pdf' button for taking Print Copy Document.

All Service Requests are Submitted Successfully. Please click Print button to take the print copy. X

**My Personal Information**

<b>Request ID</b>	14121100004178
<b>Email</b>	tanvir@tblbd.com
<b>Full Name</b>	gfhfg gfhfg fgh fgh
<b>Mobile</b>	+8801713244895 
<b>Request Status</b>	Requested

**iBanking Service Request Account List**

#	Account No	Allow Fund	Transfer limit per Trans	Utility Limit Per Trans	Daily Transaction Limit	Monthly Transaction Limit	No. of Trans Per Day	No. of Trans Per Month	Request Type
1	0002-0310210570	<input checked="" type="checkbox"/>	40,000	40,000	100,000	1,000,000	4	100	ADD

**iBanking Fund Transfer Options**

<b>Fund Transfer is Allowed to</b>	Own Accounts Only
<b>One Time Password (OTP) for Transaction will go through</b>	Email

Print

Download as Pdf

Step10: Now Customer will signature on the following Document and Submit it to the nearest Branch of Trust Bank. After verifying the Customer given information, iBanking Login ID and Password is sent to Customer's Email address.

**Applicant Information:**  
 Name : Mejba Mejbahur Rahaman  
 Email : mejba.mejba04@yahoo.com  
 Mobile : +8801747337266 (for OTP)

I would like to subscribe and operate the following Account(s) through Trust Bank iBanking:

1. Account No: 7002-0318000001, Name: MD.MEJBAHUR RAHAMAN  
 - Account Statement & Balance Checking option.  
 - Fund Transfer and Utility Payment option with the following limits (charge applicable):

Transfer Limit per Transaction	: 40,000.00 Tk.	Utility Limit per Transaction	: 40,000.00 Tk.
Daily Transaction Limit	: 100,000.00 Tk.	No. of Transaction per Day	: 4
Monthly Transaction Limit	: 1,000,000.00 Tk.	No. of Transaction per Month	: 100

Customer Signature  Branch Verification

**Terms & Conditions:**

**Security:**  
 1. The Customer (USER) will receive the User-ID and login Password through mentioned Email address.  
 2. On accessing Trust Bank iBanking for the first time, the user shall change the password assigned by the Bank through the relevant option.  
 3. Customer can access Trust Bank iBanking from anywhere. However as a matter of precaution, customers may avoid using PCs with public access (cyber cafe etc.).

**Customer's Obligations:**  
 1. The customer has an obligation to maintain secrecy in regard to User-ID & Password registered with the Bank. The bank presumes that login, using valid User-ID and Password is a valid session initiated by none other than the customer.  
 2. Transaction executed through a valid session will be interpreted by Trust Bank iBanking to have originated from the registered customer and will be binding on him/her.  
 3. The customer/user shall not attempt or permit others to attempt accessing the account information which does not relate to his/herself account, or for illegal purposes which if done and proved so, will be liable for action under the appropriate law and withdrawal of the facility enjoyed.

**Do's & Don'ts:**  
 1. The customer should keep his/her User-ID and Password strictly confidential and should not divulge the same to any other person. Any loss sustained by the customer due to non-compliance of this condition will be at his/her own risk and responsibility and the Bank will not be liable for the same in any manner.  
 2. The customer is free to choose a Password of his own for Trust Bank iBanking Services. However it is a good practice to commit the Password to memory rather than writing it down somewhere. Ensure that you are not observed while entering the Password.  
 3. It may not be safe to leave the computer unattended during a valid session. This might give access to your account information to others. Always log off from iBanking interface when you have finished your activities.

**Declarations:**  
 I confirm that the information given above is true and complete and agree to comply with the terms & conditions of Trust Bank iBanking. I also agree to be bound by the governing customers accounts with Trust Bank Limited.

Customer Signature & Date

Report generated on Thursday, 16 October, 2014 at 4:12 pm